PEPPERDINE



Arrival Guide

Helpful Tips for New International Students

2023-24

Helpful Tips for New International Students

PEPPERDINE | Office of International Student Services



WELCOME to Pepperdine! We are thrilled that you will be joining our Pepperdine family, representing well over 75 nations around the world. This *International Student Arrival Guide* is meant to help you prepare for your educational journey, but please know there is a team of individuals representing all campuses and multiple offices committed to helping with your transition to the United States and to assist you upon your arrival.

Pepperdine is known for our warm community, which stems from our Christian heritage and commitment to the highest standards of academic excellence. As you grow and learn here, we trust you will also share your unique background, thoughts, and experiences with us, while finding a true sense of home here. We have so much to learn from you as well.

Please don't hesitate to ask if you need any guidance. It is our pleasure and our expertise! Once again, welcome to the United States and to the Pepperdine family!

Frank O'Donall

Brooke O'Donnell Director, Office of International Student Services Chair, International Students Advisory Council Pepperdine University brooke.odonnell@pepperdine.edu

Helpful Tips for New International Students

Table of Contents

- 1. Pepperdine University Overview
- 2. Office of International Student Services (OISS)
- 3. <u>Visas and Travel Help</u>
- 4. Airport, Airport Transportation, and Hotels
- 5. Housing
- 6. <u>Food</u>
- 7. Health and Safety
- 8. <u>Daily Transportation</u>
- 9. Vehicle Registration and Campus Parking
- 10. <u>University Policies</u>
- 11. Student ID Card
- 12. <u>Student Services</u>
- 13. Bank Account and Credit Card
- 14. Mobile Phone and Internet
- 15. <u>Helpful Apps</u>
- 16. Social Customs

Helpful Tips for New International Students

1. Pepperdine University Overview

Introduction to Pepperdine University

- Locations of <u>Pepperdine Campuses</u> Pepperdine University's main campus is located in Malibu, California. Additional Pepperdine campuses are located around the Los Angeles area in West Los Angeles, Calabasas, and Irvine for select degree programs.
- Printable Map and Interactive Map of Pepperdine Main Campus in Malibu.

2. Office of International Student Services (OISS)

The Office of International Student Services (OISS) is here to do exactly what our name implies: provide the services our international students need to succeed.

Prior to your arrival, be sure to spend some time reading through <u>the OISS section</u> of the Pepperdine website. It is filled with valuable information that will help you make a smooth transition to our campus community, including advice on <u>acclimating to Pepperdine</u> and <u>acclimating to the United States</u>.

Contact Us

ISSUE	ACTION
General questions	Email: oiss@pepperdine.edu
Urgent requests	Call (310) 506-4246 during office hours 8 AM-5 PM PST
To make an appointment	Call (310) 506-4246 during office hours 8 AM-5 PM PST
To obtain a letter to the Social Security Administration after obtaining a job on campus	Call (310) 506-4246 during office hours 8 AM-5 PM PST
To request a new Form I-20 for permission to return to the U.S. after traveling abroad; For permission to engage in employment	Log into the OISS Portal (oiss.pepperdine.edu) and submit the appropriate form to the OISS
for CPT, OPT, or STEM OPT; For permission to extend the duration of your program of study	
To request permission to drop or withdraw from courses below the full-time level;	Log into the OISS Portal (oiss.pepperdine.edu) and submit the appropriate form to the OISS

Helpful Tips for New International Students

For permission to transfer to another school in the U.S.	
For permission to depart the U.S. temporarily or permanently	

3. Visas and Travel Help

Free Expert Advice

- Education USA can offer you free expert advice at an advising center located in your country!
- International Student Visa The Pepperdine University <u>Office of International Student</u> <u>Services</u> (OISS) assists you with obtaining and maintaining your student visa and immigration status.
 - <u>Visa Information</u>
 - <u>Undergraduate Students</u>
 - Graduate Students
- **Travel Assistance** For your airplane tickets and travel arrangements, students have recommended the service <u>StudentUniverse</u> and <u>ScholarTrip</u>.

4. Airport, Airport Transportation, and Hotels

Los Angeles International Airport (LAX) - LAX airport is recommended for your arrival to attend school at Pepperdine.

- Immigration Students with F-1 visas should also have their Form I-20 ready to give to the
 officer. Do not use a B1/B2 visa or ESTA (Visa Waiver Program) to enter the U.S. to study.
- Secondary Immigration Inspection Secondary inspection is not common, but in the event that you are detained for <u>secondary inspection</u>, answer questions truthfully and patiently. If you are an F-1 visa holder and the officer wishes to contact your Designated School Official (DSO), their name is on your I-20, and the phone number during office hours is (310) 506-4246. The after-hours non-emergency phone number for the Pepperdine Department of Public Safety is (310) 506-4442.
- **Customs** Go through the "Nothing to Declare" exit if you have no goods to declare (per your Customs Declaration Form). Please note that if you are traveling with more than \$10,000 in cash, this will need to be indicated on the form and you must go through the "Items to Declare" exit.
- COVID Travel Policies All travelers arriving in Los Angeles are no longer required to fill out an arrival form as of July 2022, but should review the <u>official website</u> of LAX before traveling to Los Angeles in case arrival instructions change.

Airport Transportation -

To get from LAX to the Pepperdine campus, students recommend using shared ride vans (such as <u>Smart</u> <u>Shuttle</u>) or ride-sharing services (such as Uber and Lyft).

Helpful Tips for New International Students

You can reserve a shared van in advance by visiting their websites (see below), or take the free shuttle bus on the lower (arrivals) level to the LAX-it pick-up lot to meet your Uber or Lyft driver. For more information about how to use the LAX-it pick-up lot, visit this <u>website</u>.

Rental cars are recommended if you are familiar with driving in the USA. Free hotel buses are available if you plan to stay at a hotel near the airport after arrival.

For more information, please visit the suggested websites listed below to book directly with the vendor of your choice.

- Prime Time Shuttle
- Smart Shuttle
- <u>UBER</u>
- <u>Lyft</u>
- FlyAway Bus

Arriving at the Malibu Campus - Tell the Public Safety officer in the guard booth that you are a new student arriving for check-in and/or orientation, and you will be directed where to park or where your driver should drop you off. <u>You will NOT be allowed to check in before your approved arrival date</u>.

Student Visa Holders - Upon your arrival, you must log in to the <u>International Student Portal</u> (with your Wavenet credentials) and complete the **Mandatory Arrival Report (MAR)** under the "Orientation" menu.

Hotels - If you need a hotel upon arrival to the U.S., we recommend you reserve a room several days or weeks in advance:

- Hotels near the airport
- Hotels near the Malibu Campus
- Villa Graziadio Executive Center accommodation on campus

5. Housing

On-Campus - Pepperdine offers housing for both undergraduate and graduate students on the Malibu campus.

- To learn more about on-campus housing (residential halls, rates, etc.) please visit the <u>Housing</u> and <u>Residence Life</u> website.
- Please also take a look at the suggested **Packing List**, curated for you by the Housing Office.
- To help you prepare for life on campus, students suggest ordering supplies online from <u>Target</u> for in-store pick up or delivery to campus so that your package is waiting in the mailroom upon your arrival. Note mailroom hours <u>here</u>. If you are shipping your items and arriving outside of these hours, be sure to pack essentials in your luggage.

Meal Plans - <u>Meal Plans</u> are available to all students for quick and tax-free meals at all dining facilities on the Malibu campus, and can be purchased by emailing <u>housing@pepperdine.edu</u> at any time. Per the University Residency Requirement Policy, all new undergraduate residents are required to have a meal plan for four semesters.

Helpful Tips for New International Students

Off-Campus - Local housing options are available for graduate students who choose to live away from the campus community. This is also an option for undergraduate students who have fulfilled their on campus housing requirement: two years for first-year students and one year for transfer students. See below for off-campus housing considerations:

- Nearby communities include Calabasas, Woodland Hills, Agoura Hills, and Santa Monica. The least expensive housing in proximity to campus is in Woodland Hills and communities to the East of Woodland Hills.
- Students who attend classes at the West Los Angeles, Irvine, or other campuses can find plentiful housing options in nearby communities.
- Los Angeles is infamous for heavy traffic and this should be considered when you select a place to live. Free traffic app predictors such as <u>Waze</u> and <u>Google Maps</u> are popular to navigate around traffic and to plan your route to school.
- Though Pepperdine does not endorse any of these companies, there are a variety of housing services and resources you may consider, including:
 - Apartments.com
 - Apartmentlist.com
 - Craigslist.org
 - Hotpads.com
 - Oakwood.com
 - Places4students.com
 - <u>Rent.com</u>
 - Rentspree
 - <u>Therentalgirl.com</u>
 - <u>Trulia.com</u>
 - VeryApt.com
 - Westsiderentals.com
 - Zillow.com
 - Zumper.com
 - Housing Listings
- **CORT** provides furniture rental packages, housewares and housing information for students living off-campus. Orders can be placed <u>online</u>.

6. Food

On-Campus Dining - Several cafeterias are available at the Malibu campus.

- School of Law Café: Located on the first floor of the McConnell Law Center, the DiLoreto Dining Room/Caruso Law School Café provides cafeteria service for the Caruso School of Law community.
- **Drescher Graduate Campus Café:** Located on the Drescher Graduate Campus (upper campus), the Drescher Café serves the communities of the Graziadio Business School, School of Public Policy, and Graduate School of Education and Psychology.
- Seaver/Main Campus
 - Lighthouse Located inside Tyler Campus Center (TCC); offers boba teas.
 - **Starbucks** Located inside of Payson Library; offers coffee, tea, and a variety of pastries and confections.

Helpful Tips for New International Students

- **Waves Café** Located inside Tyler Campus Center (TCC). Also includes Wood + Stone Pizza, with artisan pizzas, and Sea + Salt Sushi, with sushi and poke bowls.
- **Nature's Edge** Located next to the main dining facility inside Tyler Campus Center (TCC). Vegetarian, vegan, gluten-free, and organic options to meet the dietary needs of all students.
- **Café Fresca** Located in the Center for Communication and Business. Great spot to grab a quick snack, meal, or beverage before class.
- **The HAWC** (Howard A. White Center) Located at the entrance to the Seaver student residential area; includes the Coffee House, which offers a variety of coffee, beverages and snacks; good source for late night food.
- Visit the <u>Pepperdine website</u> for hours of operation and more information

Meal Plan -

 Seaver College students are required to purchase a meal plan for the first two years on campus.

Recommendations:

- Start with the lowest meal plan because you can always increase but cannot decrease after the Add/Drop Deadline.
- Download the GET app in order to buy and keep track of meal points.
- You can also keep track of meal points on your <u>WaveNet</u> account by clicking on "ID Card Services."
- Graduate students: download the <u>GET app</u> to place money on your student ID, instead of using a credit card. It's easier and tax free!

Food Delivery - Food delivery services are plentiful. Many local restaurants offer delivery, and students recommend <u>UBER Eats delivery service</u>. Additionally, Pepperdine students can order food for delivery through the <u>Grubhub Campus Dining</u> service.

Food in Malibu -

- Malibu Farmer's Market
- <u>Ralphs</u>
- Whole Foods
- Malibu Country Mart
- Malibu Colony Plaza

7. Health and Safety

University Health Insurance Requirement

- Each year, all students are required to either provide proof of a U.S.-based health insurance plan or enroll in the Student Health Insurance Plan (SHIP) through the <u>Academic HealthPlans</u> <u>website</u>. This is an annual requirement and it is highly recommended that all students confirm their health insurance plan includes care close to Malibu.
- To meet the University health insurance requirement, students must select one of two options on the <u>AHP Insurance Dashboard</u>:
 - 1. Confirm the Student Health Insurance Plan (SHIP) option by clicking the **ENROLL** button, or
 - 2. Provide proof of an existing health insurance plan by clicking the **WAIVE** button
- Important Insurance Information and Deadlines

Helpful Tips for New International Students

Health Center and Immunization Requirements

- The <u>Student Health Center (SHC</u>) operates similarly to a family physician's office and demonstrates the latest in health standards, allowing students to acquire care from highly trained medical professionals right here on campus. Available services include a wide range of everyday health needs, including men's and women's health, care for illness and injury, immunizations, injections, labs, nutrition, respiratory problems, and dermatology. The SHC also offers specialized clinics such as flu vaccination, travel medicine, massage therapy, and STI/HIV testing. If deemed appropriate, physicians may provide a referral to a specialist or determine if a higher level of care is required. Learn more about available <u>health services</u>.
- New Student Requirements
- Immunization Requirements
- 24/7 Nursing Advice
- Health Service Fees
- <u>Contact</u> the Student Health Center at 310.506.4316, option 3.

Safety

- Download the LiveSafe App so you can be prepared and feel safe in any situation.
- Department of Public Safety

8. Daily Transportation

Free On-Campus Shuttles

- Around the Malibu Campus Two shuttle circular routes (Blue and Orange) run throughout the school year. Download the <u>Pepperdine App</u>, click on "Shuttle Tracker," click the menu on the top left and click "Select All Routes." You will now be able to see the active shuttle icons in real time.
- **Shopping Shuttle** Takes students to local shopping centers, including Whole Foods, Crosscreek, and Ralph's
- Library Route An escort shuttle provided in the evening, transports students from the library to the closest stop to their housing (10:00 PM-1:00 AM)
- For More Information To check for the most up to date shuttle schedules, visit the <u>Transit</u> <u>Services section</u> of the Pepperdine website.

Public Transportation to Campus - Public transportation to and from the Malibu campus is limited and it is difficult to walk or bicycle to the surrounding Malibu community. It is recommended that students use a personal car to travel to and from campus.

- **Public Bus:** <u>Metro Express Bus 134</u> links the Pepperdine campus to downtown Santa Monica, with stops at John Tyler Drive/PCH and Malibu Canyon/Civic Center.
 - Bus schedules
 - Bus routes
- Shared Ride Services
 - UBER
 - <u>Lyft</u>

Helpful Tips for New International Students

Driver's License

- If you plan to drive a car, **a valid driver's license is required**. For a limited time you may be able to drive with a valid driver's license issued in your own country or a valid international driver's license. For more information, please visit this **U.S. Government website**.
- To obtain your California driver's license, first go to OneStop on campus to request an enrollment verification document to bring to the <u>Department of Motor Vehicles</u> (DMV). For details, see the <u>Driver License Handbook</u>.
- DMV office locations closest to Malibu are in Thousand Oaks, Winnetka, Santa Monica, and Culver City. Appointments are available <u>online</u>, or you can walk in without an appointment and wait in line starting at 7:00 am.

Buying a Car - Most students recommend that you buy a car while living in the U.S.

- **New cars** Students recommend searching online at <u>www.truecar.com</u> which allows you to compare prices and choose the best dealer.
- Used cars Students recommend searching online at <u>www.autotrader.com</u> which lists cars being offered by dealers as well as by private owners. If you buy from a private owner, we suggest that you:
 - Take the car to a mechanic and pay for an inspection to make sure it is in good condition.
 - Check Kelly Blue Book for fair pricing information, depending on vehicle condition.
 - Check Carfax for the vehicle history (previous accidents or damage).
- **Registration** You must register your car at the Department of Motor Vehicles (DMV) in California using <u>instructions here</u>.
- Car Insurance:
 - If you buy a car, the law requires you to buy insurance and keep a paper copy of your proof of insurance inside your car at all times.
 - Insurance costs ("premiums") for international drivers may get quite expensive, since you would likely be considered a "new driver" in California. Be sure to compare quotes from at least 2-3 insurance companies (e.g. StateFarm, AllState, Geico, etc.) so you can get the best rate.
 - If you cannot afford insurance, you may be eligible for the California Low Cost Automobile Insurance Program. Find out at <u>www.mylowcostauto.com</u>.

Renting a Car

- Renting a car can be a good option if you need a car just for a short time (e.g., several days or weeks).
- Zipcar Pepperdine offers short-term car rentals from Zipcar with a student discount.

9. Vehicle Registration and Campus Parking

Permits Required

- All vehicles on campus, including motorcycles, scooters, and mopeds, must be properly registered with Pepperdine University and the Department of Motor Vehicles (DMV).
- Compliance with the registration process includes:
 - The proper display of a campus parking permit
 - Possession of a valid driver's license

Helpful Tips for New International Students

- Proof of auto insurance
- Current DMV registration tags on the vehicle

How to Register

- University permit registration may be completed at <u>the Public Safety website</u> or by visiting the <u>Public Safety</u> office on campus during regular business hours.
- Registration requires an email address, vehicle information, and a mailing address. Currently, there is no charge for on-campus vehicle registration.

For More Information

• For detailed instructions on how to register a vehicle for on-campus parking, visit the <u>Vehicle</u> <u>Registration section</u> of Pepperdine's website, or call (310) 506-4442.

Where to Park

• Specific parking lot locations for your permit type can be viewed on the Pepperdine interactive campus map.

10. University Policies

As a Pepperdine student, you are joining a caring community with policies in place to protect all students, faculty and staff. Before you arrive on campus, we recommend that you take some time to review and understand Pepperdine's policies.

<u>The Student Code of Conduct</u> applies to all Pepperdine students across Seaver College, the Graduate School of Education and Psychology, the Graziadio Business School, the Caruso School of Law, and the School of Public Policy

No Smoking - Pepperdine is a completely smoke-free campus, and any type of smoking – including e-cigarettes, hookah, vape, cigarettes, and other tobacco products – is prohibited while on campus. View Section 36 of <u>the Pepperdine Policy manual</u> for more information.

If you smoke and would like to quit, subsidized cessation programs are available. Contact <u>the Student</u> <u>Health Center</u> at (310) 506-4316 for more information.

No Alcohol or Drugs - Pepperdine fosters an alcohol and drug-free environment to support a healthy campus. Neither alcohol nor illegal drugs are allowed on campus.

No Sexual Violence (Title IX) - Pepperdine affirms that all members of our community are created in the image of God and all must be treated with dignity and respect. Discrimination of others in any way is not tolerated. We respect the worth of each member of our community. If you experience or observe any kind of sexual violence, mistreatment, or discrimination, please call the Title IX Office at 310.506.4436.

Helpful Tips for New International Students

11. Student ID Card

All students are expected to have and carry their Pepperdine student ID card at all times. Your Pepperdine student ID card will include your name, picture, and your campus-wide identification number (CWID), and will provide you with access to many different facilities, services, and events throughout campus.

- **Submit Your Selfie Photo** In order to have your student ID card ready and waiting for you, you must submit a selfie photo prior to your arrival. Please be aware of specific deadlines or pickup instructions as communicated by your specific school.
 - Here's how to do it:
 - 1) Download the GET app on your mobile phone
 - 2) Follow these instructions for submitting your photo
 - Questions or problems uploading or submitting your photo? Contact <u>Tech Central</u> at (310) 506-4357. A representative is available anytime day or night to answer your questions.
- For more information, visit the Information Technology / ID Cards section of Pepperdine's website for detailed information and instructions regarding your student ID card.

12. Student Services

To help you succeed and thrive at Pepperdine, we offer a variety of comprehensive resources to support your student journey. We recommend you become familiar with the below list of resources now by adding a bookmark to save these links on your internet browser so that you can take full advantage of all that Pepperdine has to offer when you arrive on campus:

- Office of Student Accessibility works to accommodate students with documented disabilities to allow them equal standing in educational endeavors.
- <u>Campus Locations and Maps</u> offers an interactive Malibu campus map as well as detailed location information for Pepperdine's campuses.
- <u>Campus Recreation</u> offers sign-ups for casual sports teams, information on the sports and swimming pool facilities, fitness classes, and outdoor trips.
- <u>Counseling Center</u> provides direct service for individual, relationship, and group counseling
- <u>The OneStop Office</u> will provide your payment status, enrollment verification, and even discounted movie tickets!
- <u>Mail Services and Shipping</u> can receive packages up to 30 days ahead of your arrival; shipments can be picked up at Mail Services during regular office hours.
- Free Shuttle Service is available on-campus (see live schedule on the Pepperdine App or click here to view the full shuttle schedule including the "Shopping Shuttle" for off-campus grocery shopping).
- <u>Museum and Theatre Facilities</u> offer free admission to the Frederick R. Weisman Museum of Art and discounted tickets to many theater shows and performances throughout the year.
- <u>Pepperdine Libraries</u> have locations accessible to each school and on each campus for your research, study, copying and printing needs. Extensive online resources and research tools are also available.

Helpful Tips for New International Students

- <u>Events Calendar</u> includes lecture series, service/volunteering opportunities, athletic gatherings, and other ways to connect with your Pepperdine and Malibu community.
- <u>Housing and Residence Life</u> offers on-campus graduate residence as well as opportunities for social events and other community-enhancing experiences.
- Information Technology supports student computers, telephones, networks, and e-mail.
- Malibu Campus Church welcomes all students to attend a Christian worship service every Sunday. There are also many other places of worship in the Malibu and Los Angeles area communities.
- <u>Office of International Student Services</u> supports international students by advising, orienting, and advocating for international students at Pepperdine University, as well as ensuring regulatory compliance with the U.S. government.
- **Pepperdine Bookstores** are located on the Malibu and West LA campuses, and offer a wide variety of products and services including textbooks, gifts, clothing, snacks, and school supplies. You can purchase your textbooks online or after your arrival to campus from one of the following locations:
 - Seaver Bookstore
 - Law School Bookstore
 - West LA Bookstore
- **Public Safety** offers a student safety escort program 7 days a week between the hours of 8 PM and 2:30 AM, facilitates the vehicle registration process, provides roadside assistance, responds to all campus emergencies, updates the campus road conditions hotline (ext. 7623), and monitors the anonymous crime tips hotline (ext. 7634).
- <u>Student Employment</u> assists students with job opportunities on and off campus. Students with F-1 visas are only authorized to work on campus.
- <u>Student Health Center</u> provides medical treatment, preventative health care, health education, screening, and immunizations.
- <u>WaveNet</u> serves as your 24/7 student portal and an interactive, online toolbox that links you directly to a variety of Pepperdine's essential academic and administrative resources.

13. Bank Account and Credit Card

<u>Bank Accounts</u> - Most students prefer having a U.S. bank account. When opening the bank account, bring your passport and an additional form of personal identification such as an ID card. Most students choose <u>Bank of America</u>, <u>Wells Fargo</u>, <u>Citibank</u>, <u>University Credit Union</u>, or <u>Chase</u>. Some students recommend <u>Wise</u> or <u>Revolut</u> for international transactions.

On-Campus ATMs - There are two automated teller machines (ATMs) located on the Malibu campus for your convenience. One is located next to the Sandbar and is operated by Wells Fargo. The other is located adjacent to the second floor entrance of the Thornton Administrative Center (TAC) and is operated by University Credit Union. You do not need an account with one of these two banks to use the ATM, however, using an ATM operated by your bank can reduce cash withdrawal fees.

Helpful Tips for New International Students

Credit Cards - If you choose to obtain a credit card (such as VISA or Mastercard), you can also use this to make daily purchases. It is important, however, to understand all the risks and responsibilities associated with using credit cards. You can read about these <u>here</u>.

Resource - A helpful guide on banking and credit cards for international students can be found here.

14. Mobile Phone and Internet

Email - Email is the primary method in which the university communicates with students. Therefore, it is important that Pepperdine students check their <u>Pepperdine email</u> inbox daily to remain up to date on messages from the University.

Phone Reception - Due to the mountainous terrain of the Malibu campus, mobile phone coverage is not evenly spread. Verizon, Sprint, and AT&T offer good mobile phone coverage throughout the campus area. For more information, please visit <u>Phone and Mobile Services</u>.

Discounts are available to all Pepperdine students who choose AT&T mobile plans.

WiFi is available across campus (called "pepperdine"), and can be accessed from all campus buildings and facilities. Enter your student network ID and password to access. More information can be found on the <u>Information Technology website</u>.

15. Helpful Apps

We recommend that all Pepperdine students download three very useful mobile apps.

- **The Pepperdine App** A versatile tool for getting to know the Malibu campus, the <u>Pepperdine</u> <u>App</u> features up to the minute information about campus services, and includes:
 - Campus news
 - Campus map
 - Shuttle tracker
 - Events calendar
 - Library hours and information
 - Dining hours and information
 - Faculty/staff directory
 - Many other features
- LiveSafe App The LiveSafe App is a quick, convenient way to communicate and receive information about public safety issues on campus. You can use it to:
 - Chat with Public Safety in both emergency and non-emergency situations
 - Call Public Safety for a safe ride or medical/security escort
 - Anonymously report an incident or suspicious activity on campus
 - Access information about campus safety resources
- **GET App** The <u>GET App</u> is a money-saving app for anyone who plans to eat meals on campus. You can deposit funds into your Pepperdine ID account, and when you pay for food at campus dining facilities the sales tax will be waived.
 - The GET App may also be used for printing or copying services at any Pepperdine library.
- Links Follow these links to download and begin exploring these apps today:

Helpful Tips for New International Students

- Pepperdine App
- LiveSafe App
- o GET App (Apple)
- o GET App (Google)

16. Social Customs

While living and studying in the U.S., you will interact with people from many cultural, social, ethnic, and national backgrounds. Despite all the differences, people generally greet each other by saying, "Hi, how are you?" followed by a standard response of "Fine, thanks." During introductions, both men and women stand and shake hands. Friends or peers call each other by their first names. When interacting with staff or professors, use the appropriate title (such as "Dr.", "Ms.", or "Mr.") and the person's last name. If you are unsure, it is acceptable to ask, "How should I address you?". To learn more about American social customs, visit <u>Hofstede Insights, Culture Crossing Guide</u>, and <u>About the U.S.</u>.

Individuality and competition define the American character, but there is also a strong sense of teamwork to get things done. You may think that Americans are always rushed; however, if you ask for help, you will normally find a friendly attitude. As in most countries, customs vary in different regions, states, or cities across the country, and it will take time to understand and adjust to your new environment. It is normal to feel lonely, homesick, and overwhelmed, but don't isolate yourself! Get to know your advisor and the <u>Office of International Student Services</u> team, stay connected, and use all the amazing on-campus resources available to you at Pepperdine.

We wish you a pleasant and successful experience!

If you have any questions, please contact oiss@pepperdine.edu